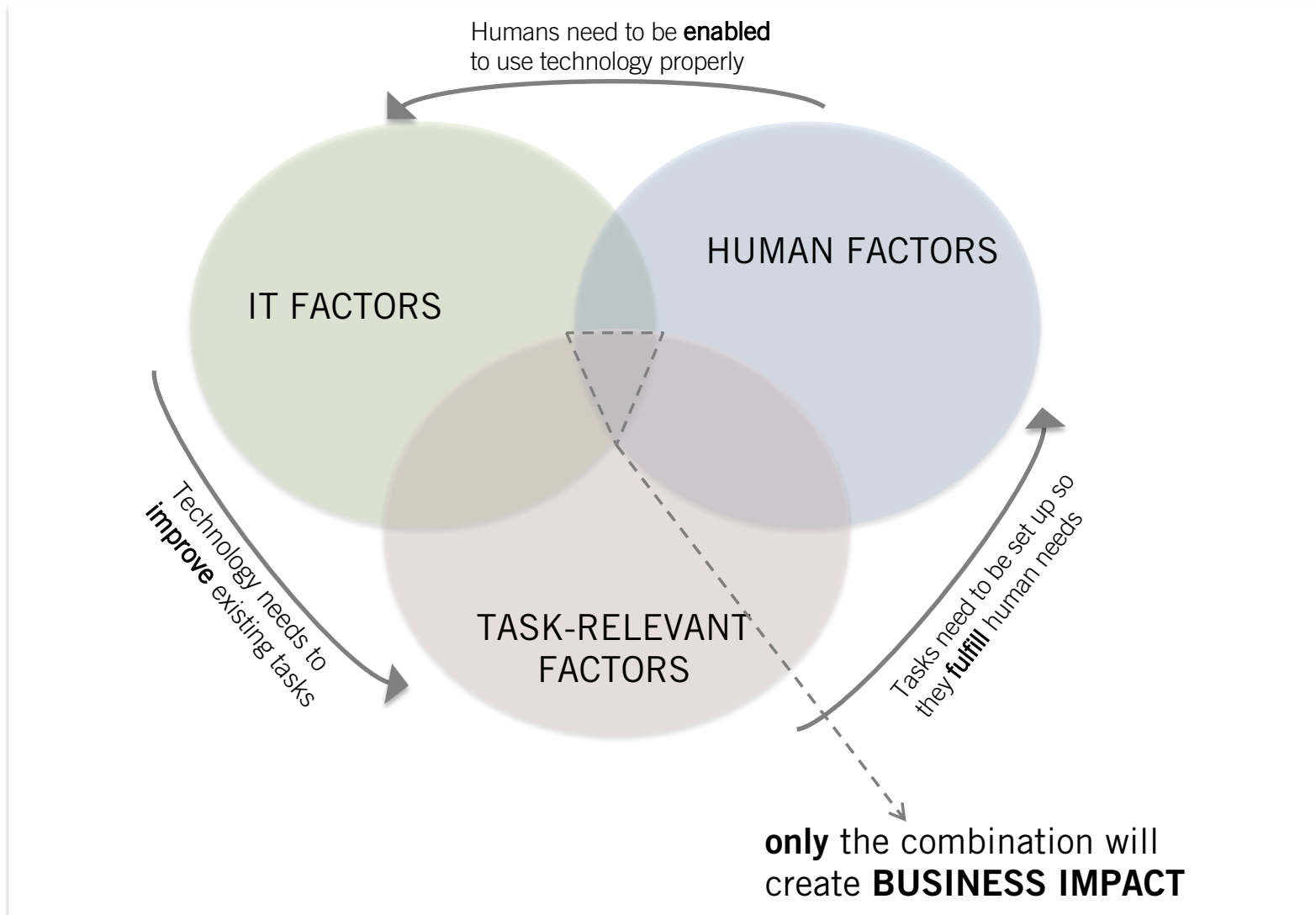




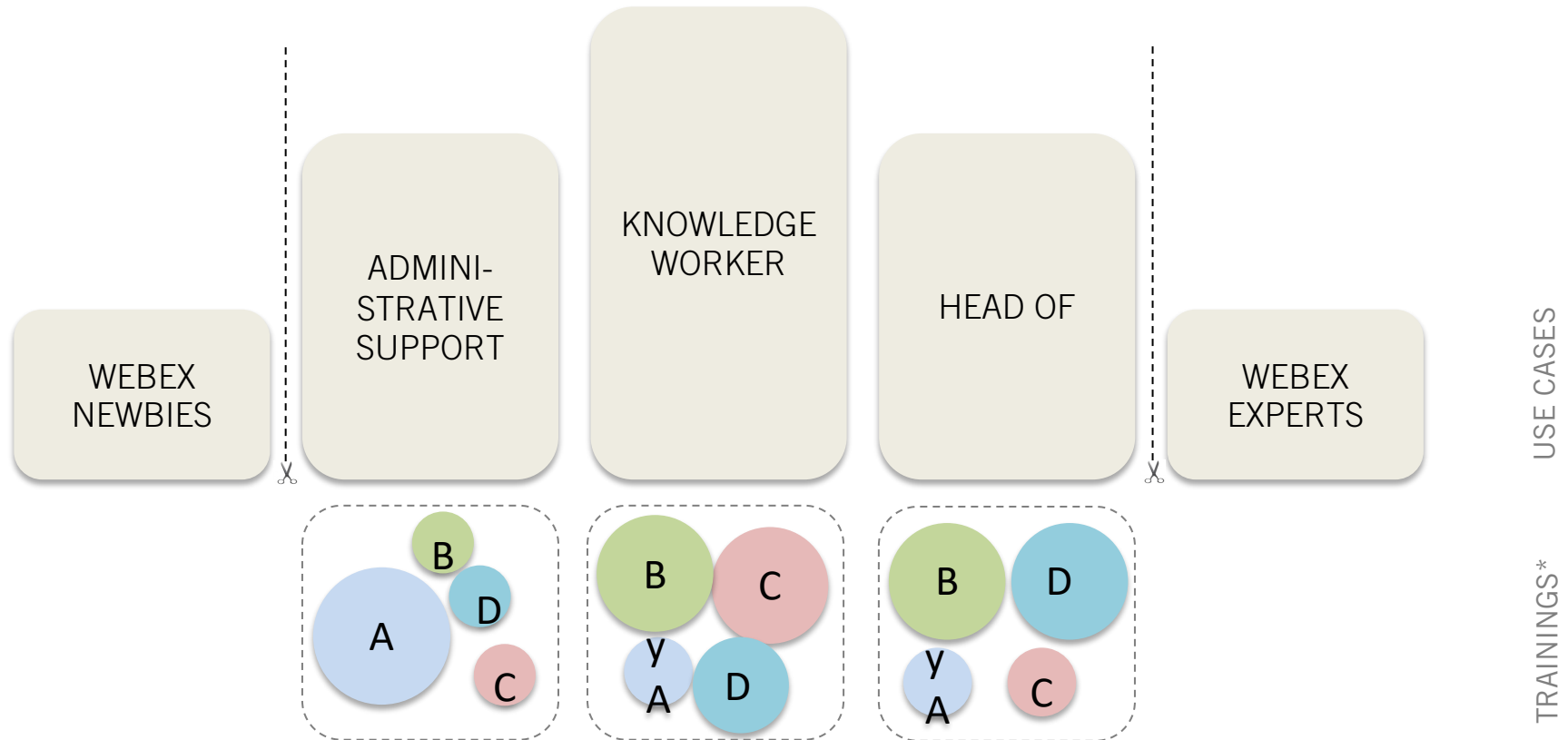
# FRINK COLLABORATION ACADEMY

The FRINK COLLABORATION ACADEMY consists of an interactive learning platform for collaboration services with plenty of resource material.

# IDEA BEHIND THE PRODUCT



# CONTENT TRAINING CONCEPT

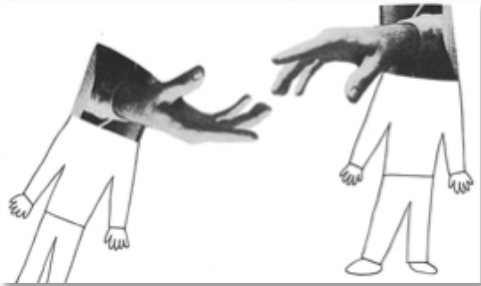


**EVERY TRAINING CONTAINS THE SAME CONTENT, HOWEVER, DIFFERENT FOCUS POINTS ARE SET BASED ON LIKELY USAGE**

\*A = ORGANIZE; B = JOIN; C = COLLABORATE; D = USE DEVICES

# OVERVIEW E-LEARNING

Additional resources for post-training support – turnkey solutions by FRINK



## FIRST AID KIT

- 10 most common problems that occur during a WebEx call and their solutions
- Enables user to help themselves
- Reduces ticket rate at IT departments



## FEATURES QUIZ

- New features and their application in form of a quiz
- Gamified approach yields higher participation rates
- Can be extended/updated with every new WebEx version



## ONLINE LEARNING DOCUMENTS

- The entire training program on one page with simple to follow screenshot guides
- Allows training participants to refresh content on their own
- Can be extended/updated with a short „What’s new“ section for each new Webex version



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